ICU baby®



2025-2026

Annual Impact Report

More Families. More Support. More Ways to Be There.



Founded in 2014 out of personal experience, ICU baby was created to ensure that no NICU family has to navigate their journey without comprehensive support. For more than a decade, while babies in South Florida have received world-class medical care, ICU baby has stood beside their families, providing emotional, financial, and practical support throughout the NICU experience.

From launching our first program at South Miami Hospital on World Prematurity Day in 2015 to expanding to Holtz Children's Hospital just one year later, our reach has grown steadily and meaningfully. Today, ICU baby provides a comprehensive network of programs designed to meet families where they are, offering emotional support, financial assistance, practical resources, information, and connection throughout the NICU journey.

Each year, ICU baby supports more than 1,000 families while remaining committed to what has guided us from the beginning: meeting the individual needs of each family we serve. Because when families are supported, they are better able to be present for their babies.



ICU baby®

Mission

Uniting NICU families and providing them with financial, emotional and informational support so that families and babies can thrive together in the NICU.

Vision

Working to transform the NICU experience so that parents feel more empowered, babies feel more nurtured, families feel more connected, and communities offer more support.



Primary Hospital Partners

HCA Florida Healthcare · Mount Sinai Medical Center · Nicklaus Children's Hospital · South Miami Hospital, Baptist Health South Florida · UHealth Jackson Children's Care

We Care Transportation Program Hospital Partners*

- Baptist Hospital of Miami
- Halifax Health Medical Center
- HCA Florida Palms West Hospital
- HCA Florida University Hospital
- Holtz Children's Hospital
- Johns Hopkins All Children's Hospital
- Mease Countryside Hospital
- Morton Plant Hospital
- Mount Sinai Medical Center
- Nicklaus Children's Hospital
- South Miami Hospital
- Wellington Regional Medical Center

- **6-Month Grant-Funded Expansion**

Letter from our Executive Director

Dear ICU baby Friends and Family,

Last year, we celebrated an extraordinary milestone: 10 years of ICU baby. We looked back at how a simple idea of families helping families had grown into a community that has supported thousands of NICU families through some of the most difficult days of their lives.

As we celebrated how far we had come, we also began asking an important question: What's next?

How do we deepen the support we provide? How do we continue evolving in a sustainable way to meet the needs we see every day in the NICU?

Those questions shaped much of this past year.

We expanded our reach while also looking closely at what 10 years of experience had taught us: where our programs had the greatest impact, what families needed most, and where we could focus our resources. The goal was not to do more, but to do what works best, in a way that can grow sustainably and reach more families.

The numbers and programs throughout this report tell only part of our impact. The real impact lives in the moments between them: a mother getting to her baby's bedside through our Transportation Assistance Program; a parent hearing "I understand" from a NICU Parent Mentor who truly does; a family connecting over a Meaningful Meal; a sibling finding their own way to be part of the NICU journey; or grieving parents receiving compassionate support after the loss of their baby.

These moments are possible because of an extraordinary community. Every volunteer who walks into a NICU, every donor who believes in our mission, every hospital partner who opens its doors, every company and foundation that invests in our work, and every family who trusts us makes ICU baby possible.

Last year, we celebrated the community that built ICU baby. This year, that community helped us become more focused, more intentional, and better prepared for what comes next.

As you turn these pages, I hope you see more than numbers. I hope you see the families behind them and know that you are part of their support.

With tremendous gratitude,

Elizabeth Simonton
Executive Director | Co-Founder

Nichole Aldrich
Director of Finance | Co-Founder



3 Pillars of NICU Family Support

Emotional Support

There for families in their greatest time of need.

- NICU Parent Mentors
- NICU Packs
- Foster Care Kits
- Bereavement Support
- Meaningful Meals
- ICU Read

Financial Support

Easing life's additional challenges.

- Transportation Assistance
- Bereavement Assistance

Informational Support

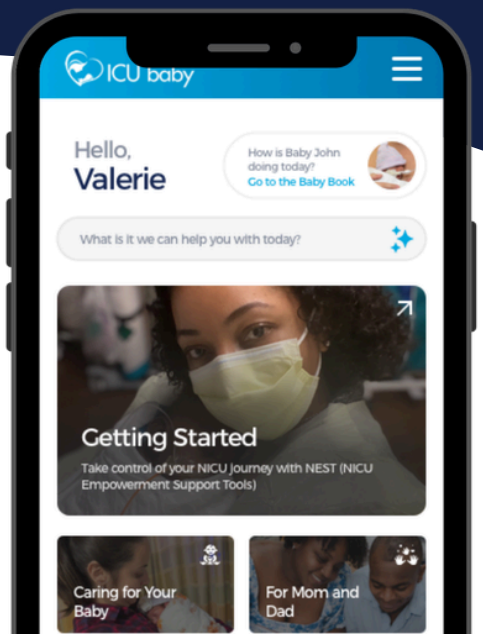
Sharing what we have learned.

- My NICU Baby Book
- NEST Video Library
- NEST Guidebook
- Community Resources
- Beyond the Beeps

Volunteer Initiatives

ICU baby App

The ICU baby App is a free, trusted companion designed to help parents feel supported, informed, and confident throughout their NICU journey.



Programs

Bereavement Support

Provides grief support and a memorial gift. Includes bereavement financial assistance for families of low-income levels.

ICU Read

Brings trained ICU baby volunteers into the NICU to read to babies who are not being visited or need extra comfort, offering a soothing voice and loving presence.

Meaningful Meals

Provides catered meals through Cuisine & Crafts and Suppers of Support, connecting NICU parents for peer-to-peer support in the hospital.

NEST

NICU Empowerment Support Tools

Offers a guidebook, journal, video library, and online resources to help parents understand and navigate the NICU experience.

NICU Packs

Provides a tote bag filled with essential items that help parents care for their baby in the hospital.

NICU Parent Mentors

Connects NICU parents with one-on-one mentorship from veteran NICU parent volunteers, offered bedside or through virtual support.

Transportation Assistance

Provides monthly stipends to offset transportation costs, ensuring parents can be at their baby's bedside.

Volunteer Initiatives

Engages community members through opportunities to support NICU families via mentorship, meal hosting, NICU Pack assembly, event support, professional services, and youth involvement.

All programs are offered in English, Spanish, and Haitian Creole.



Guiding Families through the NICU Journey

Listening. Learning. Evolving.

For more than a decade, ICU baby has developed programs by listening to families and healthcare teams and responding to the needs we see firsthand in the NICU.

Our NICU Parent Mentors provide an invaluable connection through shared experience: I have been where you are. I understand. But as our work grew, we recognized that families often needed another layer of support: a consistent point of contact who could identify emotional and psychosocial needs, connect families to ICU baby programs, and help bridge them to hospital and community resources.

In the second half of this year, we began developing the NICU Wellbeing Specialist role, led by Leah Jayanetti, who has been part of ICU baby since its founding. Drawing on her professional expertise and years alongside NICU families, Leah is helping shape a role designed to ensure families are connected to the right support at the right time.

As we expand our Parent Mentor Program, the Wellbeing Specialist will serve as a cornerstone of that growth, strengthening the support surrounding our mentors while providing families with greater continuity throughout their NICU journey.

It reflects how ICU baby has always grown: we listen, identify the gaps, and find new ways to be there.



Advocacy Beyond the Bedside



For more than a decade, ICU baby has listened to NICU families and brought their experiences into conversations about how families can be better supported throughout the NICU journey. Through collaboration with healthcare leaders, community partners, researchers, and maternal and infant health advocates, we work to ensure the voices and needs of NICU families are represented beyond the bedside.



In June, Executive Director, Elizabeth Simonton, JD, NICU Wellbeing Specialist, Leah Jayanetti, PT, DPT, PMH-C, Director of the Transportation Assistance Program, Karina Kalb, and NICU mother, advocate, and ICU baby supporter Rebecca Dorfman joined the NICU Parent Network for Hill Day in Washington, D.C.



The ICU baby team met with congressional offices, including those of Senators Ashley Moody and Rick Scott and Representative Maria Elvira Salazar, to advocate for issues affecting NICU babies and their families. Advocacy priorities included support for the NICU Baby's Bill of Rights, leave policies for NICU families, and donor human milk safety.

Together with NICU advocates from across the country, ICU baby brought the experiences and needs of Florida NICU families directly to policymakers, helping elevate the family voice in conversations about policies that affect babies and families throughout and beyond the NICU journey.

2025–2026 Impact at a Glance

12
Hospital Partners Included

1,399
Babies Benefited

1,336
Families Supported



Number of People Who Volunteered
406

Total Support & Revenue
$1,051,092

Emotional Support



628

Families Received Emotional Support

1,326

Bedside Visits by Parent Mentors

Our **NICU Parent Mentor Program** includes 25 trained volunteers who have personally experienced life in the NICU. Each week, they are dedicated to providing one-on-one support—at the bedside or by phone—to families currently navigating the NICU journey. Their shared experience allows them to offer empathy, connect families with helpful resources, and provide support from someone who understands the NICU experience firsthand.



465

NICU Packs
Distributed
Valued at $125 Each



Our **NICU Pack Program** is designed to provide parents with essential items they can use to help care for and bond with their baby. Items include:

- Information Package
- Personalized Message
- Tote Bag
- My NICU Baby Book
- NICU Milestone Cards
- Baby Blanket
- Scent Bonding Doll
- Story Book
- Breast Milk Cooler
- Water Bottle
- Hand Sanitizer
- Laundry Bag Set

Emotional Support

Our **Meaningful Meals Program** offers NICU families a comforting, catered meal and the chance to connect with others who understand their journey. **Cuisine & Crafts** provides art therapy and peer support during lunchtime, while **Suppers of Support** are held in the evenings to be sure to include working parents. Around the table, NICU parents find connection, conversation, and support from others who understand the experience firsthand.



43	374	651
Events Hosted	Families Attended	People United



Our **ICU Read Program** brings screened volunteers into the NICU to read aloud to babies, offering comfort, connection, and early stimulation. Research shows that early reading supports language development—even in the NICU. These soothing moments help ensure babies spend less time alone and more time hearing a caring, nurturing voice.

284
Babies Read To

11,974
Minutes Spent Reading



Our **Bereavement Support Program** offers compassionate care to families grieving the loss of a baby in the NICU. Led by volunteers who have experienced similar loss, along with Parent Mentors, the program provides connection, emotional support, and understanding from those who have walked a similar path.

24
Families Received Bereavement Support



Financial Support



707

Families Received
Transportation Assistance

$290,325

Awarded in
Transportation Stipends

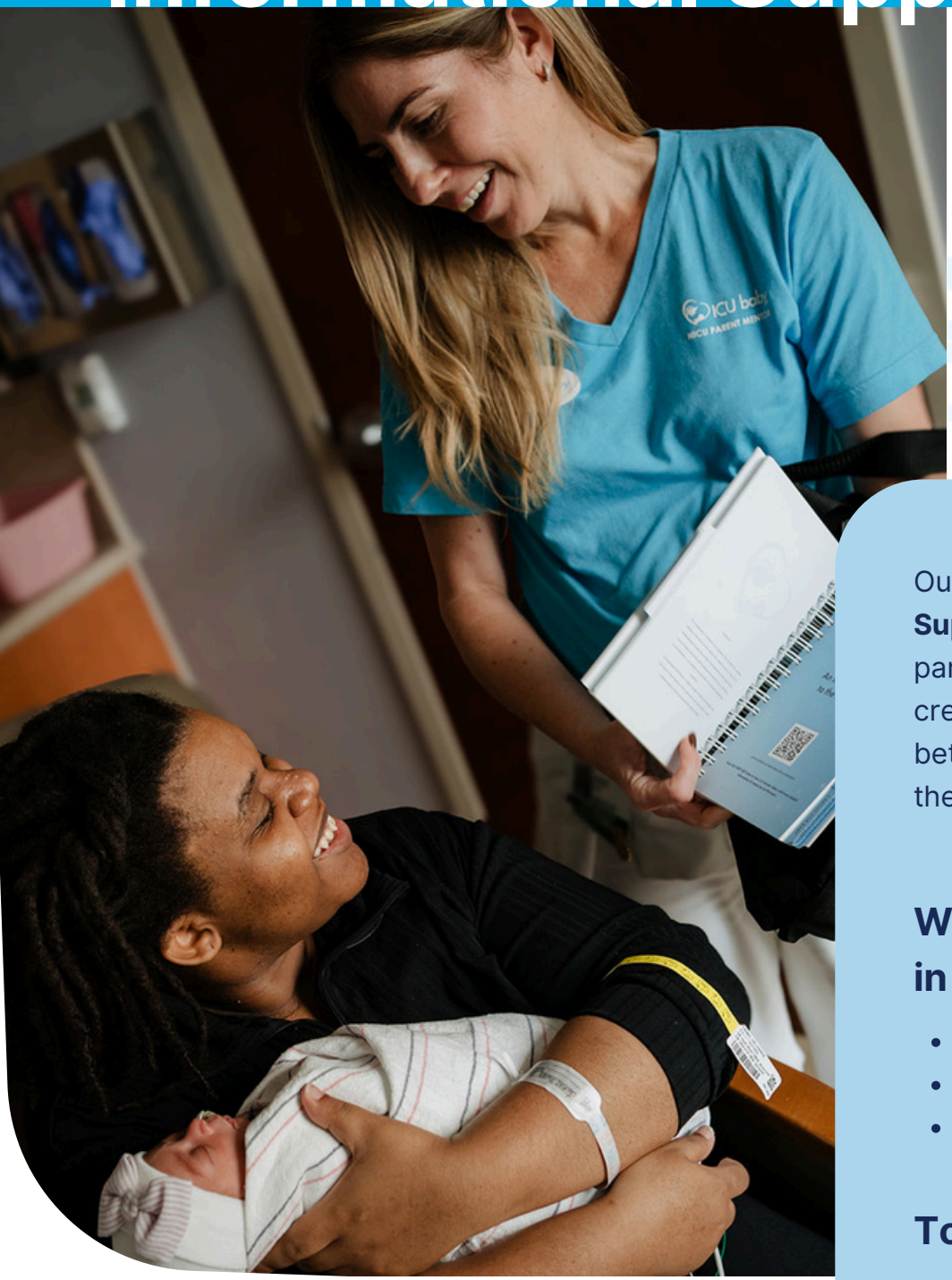
Bereavement Assistance

ICU baby distributed financial assistance to **21 families** of low-income levels to help pay for the burial costs of their babies.

Compassion in Motion - Transportation Support Since 2017

Our **Transportation Assistance Program** was created in 2017 to offset hospital travel costs for families of low-income levels, ensuring financial hardship never keeps parents from their NICU baby's bedside. ICU baby offers this program at South Miami Hospital, Holtz Children's Hospital, and Nicklaus Children's Hospital.

Informational Support



NEST by ICU baby

Our **NEST (NICU Empowerment Support Tools)** Program is a parent-designed resource hub created to help NICU families better understand and navigate their NICU journey.

What's included in our NEST:

- **NEST Guidebook & Journal**
- **Video Library**
- **Community Resources**

Topics covered:

NICU Orientation | ABCs of the NICU | Roles of the Care Team | Caring for Your NICU Baby | Feeding & Breastfeeding | Kangaroo Care | Parent Self-Care | Support for NICU Dads | Transitioning Home

636

Families Participated

7

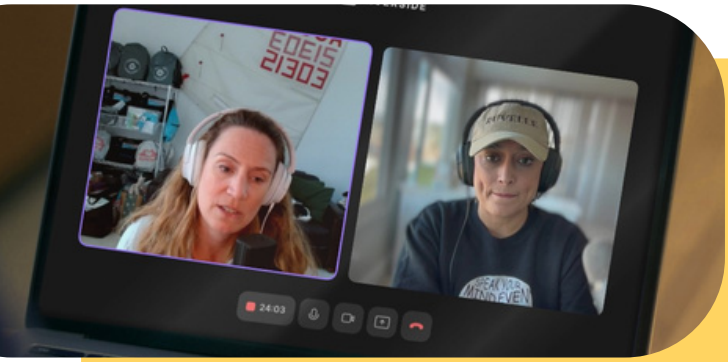
Lunch & Learns Attended by 48 Families

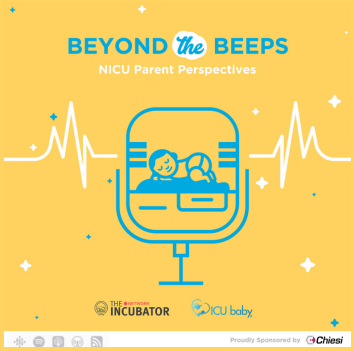
The ICU baby App



Building a Better ICU baby App for NICU Families

This year, ICU baby began updating the ICU baby app to give NICU families a more intuitive way to find support when they need it most. The enhanced app makes it easier for parents to access trusted informational resources, track their baby's progress, connect with ICU baby programs and discover helpful community services. With improved navigation, expanded search capabilities, and content available in English, Spanish, and Haitian Creole, the updated app provides accessible support to families using Apple and Android devices.





Beyond the Beeps Podcast

This podcast pulls back the curtain on the NICU experience, helping parents navigate their baby's journey, understand medical care, and engage confidently with the healthcare team. Through storytelling and expert insights, we foster hope, build knowledge, and strengthen communication between families and providers.

Youth Ambassador Program



Our **Youth Ambassador Program** reached a record number of participants this year, with many returning students building on years of service with ICU baby. As the program has grown, so has the leadership of our Ambassadors. This year, students took greater ownership, guiding their peers, leading service projects, supporting events, and raising awareness of the NICU experience. Their growing leadership reflects what this program is designed to foster: young people who understand the value of service and are prepared to make a difference in their community.



Highlights

NICU Grad Connector

For the fourth year, our Lourdes Youth Ambassadors planned and hosted the NICU Grad Connector, welcoming more than 100 NICU grads and their families for a beautiful March day together. Students brought the celebration to life with field games, face painting, arts and crafts, an egg hunt, and even a visit from the Easter Bunny! This student-led tradition has become a joyful opportunity for NICU families to reconnect, celebrate their graduates, and simply have fun together.





Build-A-Bear for NICU Siblings

A new Youth Ambassador activity this year brought some extra fun to Holtz Children's Hospital! NICU siblings joined our Gulliver Youth Ambassadors for a special Build-A-Bear experience, stuffing and accessorizing their own creations, with tutus and superheroes among the favorite designs. While the children enjoyed an afternoon designed just for them, their parents were treated to Raising Cane's and gifts. The event gave siblings their own special moment during their family's NICU journey.

167

Ambassadors from 19+ Schools Volunteered

2,405

Hours



Volunteer Initiatives



Our Growth Powered by Volunteers

ICU baby's continued growth would not be possible without the dedication of our volunteers. Year after year, so many return to serve alongside us, bringing experience, energy, and a deep understanding of our mission. At the same time, new individuals and groups continue to join us, reflecting growing awareness of our work and bringing fresh energy, ideas, and connections that expand our reach. Together, they allow us to support more NICU families while preserving the personal connection at the heart of our work.

406
Total Volunteers

6,525
Volunteer Hours



137
Project Volunteers

110
Fundraising Event Volunteers

167
Youth Ambassadors

25
NICU Parent Mentors

9
Readers

12
Professional Volunteers

*Some volunteers serve in more than one role.



Fundraising Events

HOPE PARADE

Presented by Nicklaus Children's Hospital
Where Your Child Matters Most™

A Walk in Support of NICU Families

Our annual Hope Parade welcomed more than 1,000 attendees and exceeded its fundraising goal by over $20,000! Yet the most powerful moments remained those at the heart of the event. The Hallway of Hope celebrated NICU grads with photos from their earliest days alongside who they are today, while our Bereavement Tree honored babies remembered with beautiful butterflies. Together, they reflected the full NICU journey: celebration, remembrance, hope, and community.



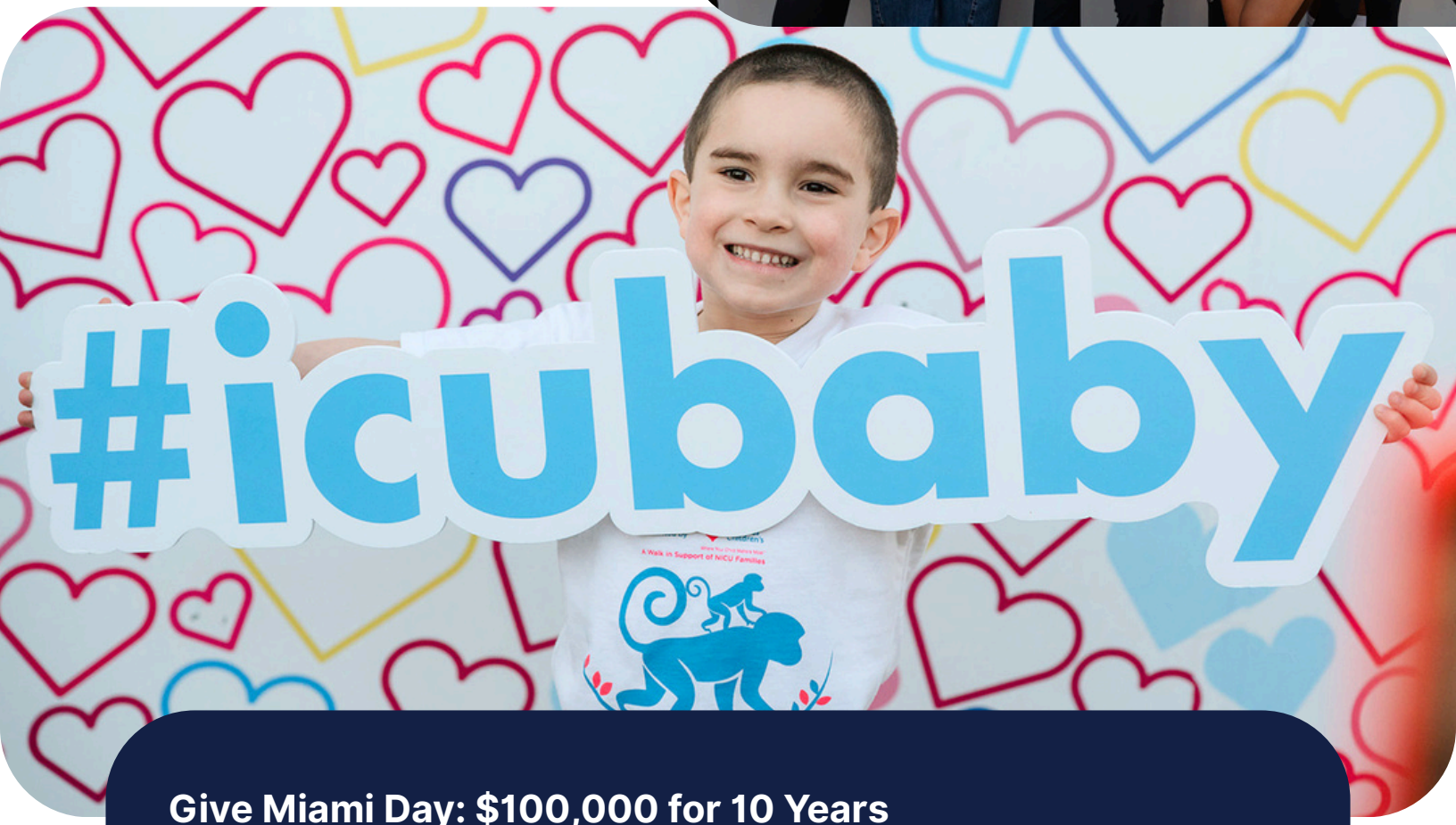




1,100+

Participants





Give Miami Day: $100,000 for 10 Years

GIVE

In celebration of ICU baby's 10th anniversary, we set our most ambitious Give Miami Day goal yet: $100,000. We were not certain we could reach it, but our community showed up in record numbers and carried us well beyond our goal. The response brought us to tears of gratitude. Every gift represented not only a celebration of how far ICU baby has come, but the opportunity to reach and support even more NICU families in the years ahead.





Little Miracles Luncheon

Our Little Miracles Luncheon delivered its most powerful afternoon of storytelling yet. A record 9 families shared deeply personal NICU journeys of loss, resilience, strength, and ultimately, hope. For the first time, videos introduced each family before they took the runway, bringing their stories to life in an unforgettable way. The afternoon was a beautiful reminder of the courage of NICU families and the hope that carries them forward.









Celebration of Miracles

Our **Celebration of Miracles Gala** was our most successful fundraiser to date, bringing our community together for an unforgettable evening of celebration and generosity. Guests embraced the Old Hollywood Glam theme, and the energy carried through the night with a packed dance floor until the lights came on! Most importantly, the record-breaking support generated that evening strengthens ICU baby's programs and helps make comprehensive support available to more NICU families throughout the year.

Financial Highlights

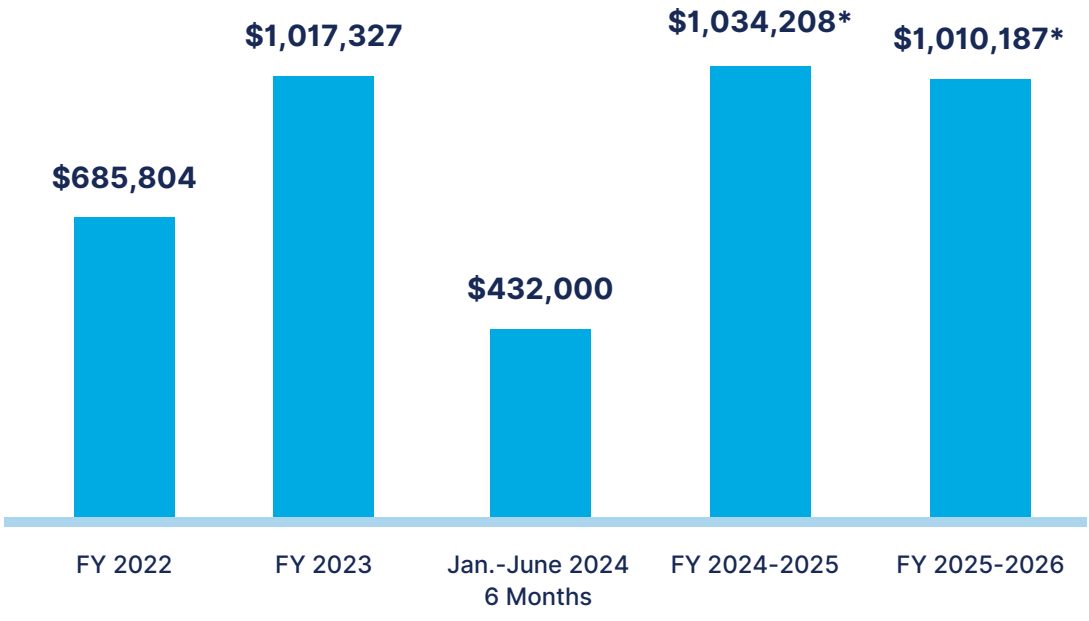
Assets

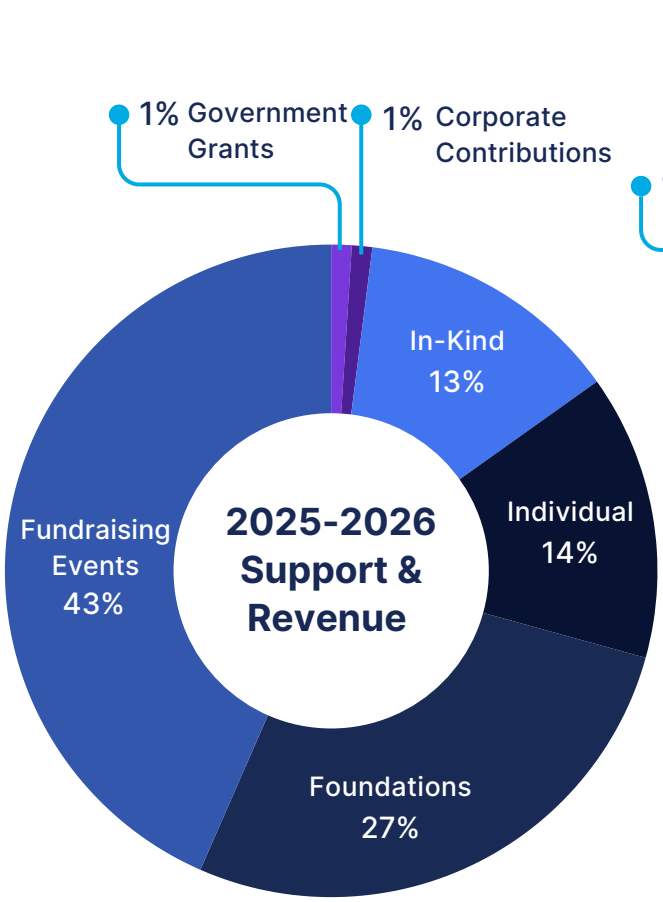
Cash & Cash Equivalents Accounts	79,897.74
Receivable	85,000.12
Exchange & Inventory	132
Investments	669,359.26
QB Tax Holding Account- New	378
Property & Equipment	7,879.34
Other	44,332
Total Assets	**$886,468.33**

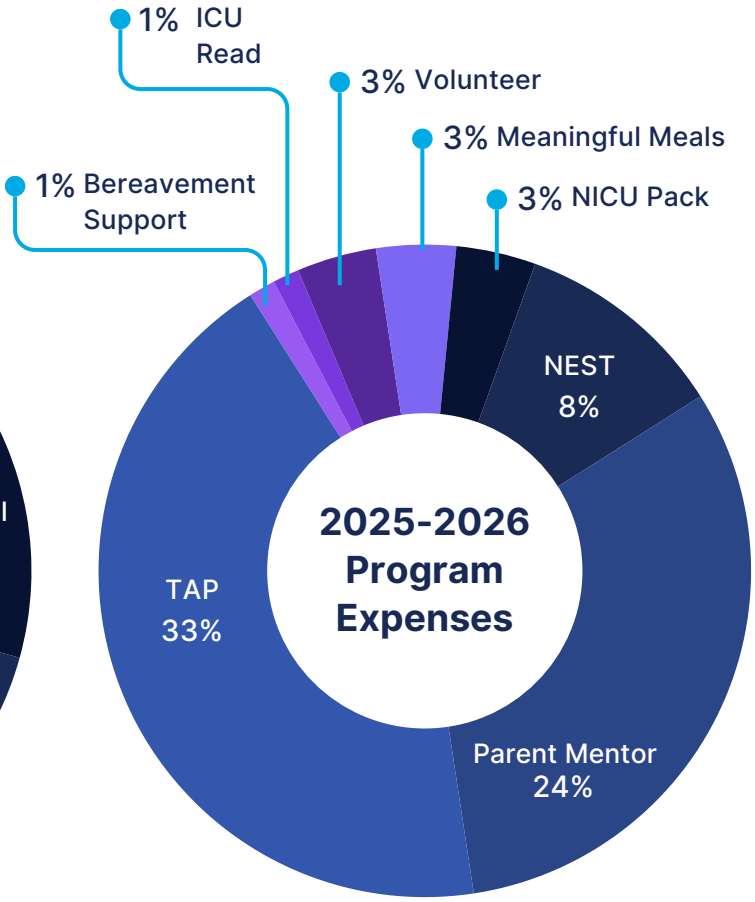
Liabilities

Credit Cards	11,883.21
Other Current Liabilities	28,194.58
Total Liabilities	**$40,078**
Net Assets	**$846,390.33**
Total Liabilities & Net Assets	**$886,468.33**

Total Expenses







Support & Revenue

Individual Contributions	$149,118
Corporate Contributions	$11,762
Foundation Support	$286,205
Government Grants	$14,000
Fundraising Events (Net)	$452,716
In-Kind Contributions	$133,831
Other	$3,460
Total Support & Revenue	**$1,051,092**

Expenses

Program Services	$771,099
Management & General	$142,510
Development	$96,578
Total Expenses	**$1,010,187**

Partners

Monetary Donors

Champions of Hope $10,000+

Viqas & Sarah Akhtar
Peter & Widgie Aldrich
Rich & Nichole Aldrich
Anonymous
Roxana Casal
The Children's Trust
Fernandez Pave the Way Foundation
Richard Gray
Jim Kacmarcik
Live Lead Innovate Volunteer
Nate & Chelsea Mandler
Meredyth Anne Dasburg Foundation
Leslie Miller
The Ocean Reef Community Foundation
Peter & Anna Kolchinsky Foundation
Dev Ramnarine
Scaife Family Foundation
United Way

Partners $5,000-$9,999

Anonymous
John & Stacy Bolduc
The Lowell and Betty Dunn Family Foundation
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Wayne & Ana Ramoski
Errin Siagel & Teresa Koster
Francis & Gloria Suarez
Christoph & Sylvia Westphal

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Bruce & Amy Baird Charitable Fund
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Gerardo Rodriguez-Albizu
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Tomas Shuk
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Jose Vazquez
Paul Vazquez
Jyl Nelson Walters
Ricky & Jennifer Weisfisch
Westminster Christian Private School, Inc.
Melissa & Taylor White
Richard & Susan Zinn

Pals

$500-$999

Wendy Allen
Ruby Bacardi
Susan Bannon
William Burdette
Jorge & Mairi Bustamante
Annie Centurion
Hilary Cohen
Anna Duzhanskaya
Mary Grecz
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Lejla Zivkovic
Suzy Robinson
Erica Silver
Susan Simonton
Bianca Soto
Stephanie De Souza
Lourdes Valdes

In-Kind Donors

Champions of Hope

$10K and up

Softbolt, Inc.

Partners

$5,000-$9,999

Curion
Greenberg Traurig, LLP

Patrons

$1,000-$4,999

Chantal Lawrie
Sergio's Restaurant
Temple Beth Shalom
St. Stephens



Event Sponsors

Our events bring the community together, but their impact extends far beyond a single day. Thanks to the generosity of our sponsors, these celebrations generate critical funding that strengthens our programs and expands our support of NICU families.

Little Miracles Luncheon

Title Presenting

Baptist Health

Platinum

Weil

Silver

amazon

Prolacta Bioscience

Bronze

UHealth Jackson Children's Care

In-Kind

drybar

The Flower Wall Co Miami

LoveShackFancy

Petal Productions

Media Studios

state of kid

Celebration of Miracles

Monetary Sponsors

Title Presenting

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Kacmarcik Enterprises

Gables Pediatrics

Gold

Prolacta Bioscience

pure

pvg Insurance Group

eMed

Silver

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Baptist Health

SOLLIS HEALTH

AngelEye Health

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In-Kind

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AGUILAR WINE

watsco center COOLING THE AMERICAS

W SOUTH BEACH

GROOT HOSPITALITY

Mike & Jannette Abassi

AIC

WISH Fine Jewelry

Atelier by Isabella Vazino

1 Hotel South Beach

CARBONE

Tradewinds Resorts

Hard Rock Hotel & Casino

Hope Parade

Title Presenting

Nicklaus Children's Hospital

Silver

amazon

Prolacta Bioscience

Baptist Health

Bronze

UHealth Jackson Children's Care

South Peninsula Surveying Corp

HCA Florida Healthcare

South Miami Pediatric Dental Associates

Coral Gables Trust Stands Apart

abby care

Mount Sinai Medical Center

In-kind

Exquisite Catering by Robert

Wawa

ZUMBA

BIMBO Bakeries USA

2025-2026 Team

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Drew Stoudt, M.D. | Chairman of the Board – Pediatrician & Partner, Coral Gables Pediatrics
Nichole Aldrich | Co-Founder & Director of Finance, ICU baby
Shayna Dominguez, Ed.D. | Senior Director, Workplace Learning, Broward College
Ana Glass | Director of Premium Client Services, The Miami HEAT
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Gloria Fonts Suarez | Owner, Independent Events Consultant
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Elizabeth Simonton, J.D.
Co-Founder & Executive Director
Nichole Aldrich
Co-Founder & Director of Finance
Leah Jayanetti, PT, DPT, PMH-C
Founding Board Member &
Director of Programs & Education
Vanesa Salvo
Director of Programs & Operations
Destiny Mack
Assistant Director of Communications & Events
Karina Kalb
Director of Transportation Assistance Program
Carolyn Koslen
Director of Social Media
Valerie Hernandez
Marketing Advisor
Victoria Varela-Hefty
Director of Programs
Karime Zamora
Meaningful Meals Coordinator

Hospital Volunteers

NICU Parent Mentors

Nichole Aldrich
Marissa Arguelles
Renata Aurelius
Celeste Bared
Karime Beckmann
Adriana Del Vecchio
Hinda Feinblum
Haviva Gelman
Katia Herminio
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Sofia Vertiz
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ICU Read

Jennifer Ceccarini
Sheila De Miranda
Maria Grigioni
Charlene Gurucharri
Jazmin Guzman
Linda Isrel
Connie LoBello
Sandra Mustienes
Asaya Smith

Celebrate Miracles. Build Community.

|| UPCOMING EVENTS ||

Hope Parade | Sunday, November 8, 2026
Give Miami Day | Thursday, November 19, 2026
Celebration of Miracles Gala | Saturday, March 6, 2027

Support Our Mission. Make a Gift.

www.icubaby.org/donate

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